

Expectations for Weatherization Clients

1. Pre-Weatherization

- **Initial Consultation & Assessment:**
 - Expect a thorough evaluation of your home, including but not limited to, insulation, air sealing, and heating systems.
 - Our auditor will assess energy inefficiencies and discuss possible improvements.
 - Be prepared to share your utility bills, home layout, and any specific comfort issues.
- **Access to Property:**
 - The weatherization contractor will need access to **ALL** areas of your home (attic, basement, walls, etc.).
 - You should ensure that these areas are clear and accessible for the contractors.

2. During the Weatherization Process

- **Safety & Health Precautions:**
 - Contractors will work to ensure safety by adhering to local codes and best practices.
 - Ensure that all work is done in compliance with health standards.
- **Communication:**
 - Expect clear communication regarding the timeline and progress of the work.
 - Any unexpected issues will be discussed with you before proceeding with further work.
- **Work Areas:**
 - Expect the contractors to protect your home's interior while working, including using drop cloths, dust barriers to minimize mess.
 - Work areas should be tidied up daily, though some minor dust or debris might occur.

3. After the Weatherization Process

- **Final Inspection & Testing:**
 - After the work is complete, expect a post-weatherization inspection to ensure everything was done correctly.
 - Energy efficiency improvements will be tested (e.g., blower door test, thermal camera inspections).
- **Documentation & Report:**
 - A final report or certificate should be provided, outlining the improvements made and their expected benefits (e.g., energy savings, improved comfort).

Estimated Timeline for Weatherization Work

1. Initial Contact

- **Duration:** 30 minutes
- **Activities:**
 - **Scheduling the Consultation:** Once the client and the office make contact, there will be an approximate 30-minute call to discuss the needs of the home.
 - **An appointment will be booked at this time- usually within 4-6 weeks.**

2. Appointment, proposal & Agreement (Up to 2 Weeks)

- **Duration:** Up to 2 weeks
- **Activities:**
 - The first appointment with your energy Auditor will last approximately 4 hours depending on the size of your home.
 - After the auditor has assessed your home, your energy auditor will go over a detailed proposal that outlines the recommended weatherization improvements.
 - Once the proposal is reviewed and agreed upon, an authorization to perform work will be signed.

3. Preparation & Scheduling (4-8 weeks)

- **Duration:** 4 to 8 weeks
- **Activities:**
 - **Pre-Work Preparations**
 - **Clearance of Work Areas:** You will need to ensure that the work areas (e.g., attic, basement, crawlspaces) are clear and accessible. The contractor will provide instructions for preparing these areas.
 - **Scheduling Work:** The contractor will confirm the final timeline and confirm dates for when the work will begin.
 - **Usually, electrical work will be scheduled by the weatherization contractor within a month of the first appointment.** After the electrical work is completed, the weatherization contractor will then schedule the weatherization work to be done. This usually happens within 2-4 weeks after electrical work.

4. Weatherization Work (1-3)

- **Duration:** 1-3 days (varies based on project scope)
- **Activities:**
 - **Air Sealing & Insulation:** The primary weatherization work involves sealing gaps, cracks, and holes to prevent air leaks, as well as adding or upgrading insulation in key areas such as the attic, walls, and basement.
 - **Work Hours:** Expect work to be carried out during normal business hours, but some flexibility may be required depending on the specific project.

Note: The length of this phase depends on the size of the home and the complexity of the weatherization measures being implemented. Some homes may require more days if significant repairs or upgrades are needed.

5. Post Inspection & Quality Check (1 Day)

- **Duration:** 1 day
- **Activities:**
 - After all work is completed, the contractor will conduct a final inspection to ensure that the weatherization measures meet quality standards and building codes.
 - **Testing for Effectiveness:** Common tests include blower door tests, thermal imaging, and inspection of airflow and insulation levels.
 - **Client Walkthrough:** The contractor will perform a walkthrough with you to explain the work done and answer any questions you may have.

For questions, please call the Weatherization Department at 401-437-1000, ext. 1138.